

TOP 5 MISTAKES

To Avoid After a Cyber Incident

RUSHING TO WIPE AND RESTORE SYSTEMS

Instead, work with an IT or security expert to properly preserve forensic evidence.

1

2

REFERRING TO THE INCIDENT AS A “BREACH”

The term “breach” has legal implications. Consult legal counsel before labeling an event

3

POOR COMMUNICATION WITH STAKEHOLDERS

Mishandling communication can erode trust. Have a communication strategy in place.

4

WINGING THE INCIDENT RESPONSE

Lack of a documented, tested incident response plan leads to confusion and delays.

5

PULLING TOGETHER A LAST-MINUTE RESPONSE TEAM

A response team should be pre-established, including IT, legal, and cyber insurance experts.

Preparation is key when it comes to cyber incidents. Knowing what to do before, during, and after an event is crucial to ensuring business continuity. Avoid these top 5 mistakes. **[Learn more HERE.](#)**

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