

# Cyber Incident Readiness



## What to Do Before, During, and After a Cyber Event

A cyber incident—whether it’s a data breach, ransomware attack, or unauthorized access—can cause significant financial and reputational damage for small and mid-sized businesses. Taking proactive measures before an incident occurs, knowing how to respond during a breach, and effectively recovering afterward can make all the difference in minimizing risk and ensuring business continuity.





## Before: *Preparation is Key*

**1** Establish a  
Cyber Incident  
Response Team

**2** Develop a  
Documented  
Incident  
Response Plan

**3** Conduct Tabletop  
Exercises

**4** Invest in Employee  
Cybersecurity  
Awareness  
Training

**5** Implement Strong  
Cybersecurity  
Measures

**6** Test and Verify  
Backups

**7** Obtain Cyber  
Insurance  
Coverage

It's never a matter of "if" a business will suffer a cyber incident, but "when." Preparing before the inevitable will reduce the risk of irreparable damage.





## During: *Execute Plan*

**8** **Contain the Breach**

**10** **Consult with Legal Counsel**

**9** **Immediately Contact IT and Cybersecurity Experts**

**11** **Notify Your Cyber Insurance Provider**



## After: *Strengthen Security*

**12** **Work with a PR or Crisis Communications Team**

**14** **Restore Operations and Secure Systems**

**13** **Notify Affected Parties**

**15** **Conduct a Post-Mortem Analysis**

**Contact Us Today to Learn if You're Ready for a Cyber Incident**