

MIS Solutions, Inc.

Technology Problems Solved

MIS Solutions solves the business pain caused by technology problems. “We rapidly identify and resolve problems,” explains Shannon Smith, sales and marketing executive. “We are happy to help a business owner or manager understand the ‘hows’ and ‘whys’ of technology when asked. However, we find that most are seeking straightforward answers and solutions to the problems they have. They do not care *how* their computers work. They just want and need them to work for their business.”

“The right team coupled with a robust system to handle technology problems is critical to a company’s success,” adds Jennifer Holmes, president. “We approach computing as a utility. Turning on your computer and being able to work should be as reliable as turning on a switch and having light.”

Founded by CEO and senior engineer Liam Holmes in 1995, MIS Solutions employs a team of certified systems engineers that communicate at a business level, not

No business can afford for their network or email to be down, for any period of time... We deliver a system to prevent and handle technology problems quickly and efficiently so that business owners can focus on running their company.

– Jennifer Holmes, President

the technical geek-speak characteristic of the industry. Each client has their own dedicated MIS Team led by a senior systems engineer who is supported by scheduling, purchasing and client service representatives as well as a 24/7 helpdesk. Team MIS Solutions excels at delivering enterprise-level services to companies that have 15 to 200 computers on their network. MIS Solutions is a Microsoft Partner and Certified Dealer for Intel and Hewlett-Packard.

The company’s Greenlight Managed Services plans are scalable to meet a company’s specific needs and staff skill sets. Greenlight Advanced plans offer full technology outsourcing solutions, including



MIS Solutions founders Jennifer and Liam Holmes

unlimited onsite and helpdesk support, for an economical, fixed monthly fee. Other Greenlight programs include 24/7 network monitoring, comprehensive disaster planning, CIO-level advisory services, and ongoing network upgrades, administration and support.

No business owner today can afford downtime caused by server failures, network slowness or failed Internet access. MIS Solutions offers Greenlight Rapid Recovery – the company’s strategy to preventing lost data and valuable company production time caused by network problems. After all, the question is no longer “can we recover when we have technology problems?”, but “how

Technology Problems Solved:

- Slow network
- Email not flowing
- Unresponsive network support
- Staff complaints about company network
- Interrupted staff productivity
- Unreliable servers
- Slow Internet access
- Necessary upgrades
- Network security holes

fast and efficiently can we do so?” When you consider the possible loss of as much as a day’s worth of customer orders, email and other transactions, downtime is not an option at the pace of business today. MIS Solutions welcomes the opportunity to introduce Greenlight Rapid Recovery to companies seeking a real-time solution to restoring interrupted company production caused by nagging technology problems.

Over the years, MIS Solutions has been selected as Best Computer and Network Service Firm by the readers of Gwinnett Magazine. “We are proud to have assembled the best team and tools to create the best delivery system to rapidly resolve and prevent business interruptions caused by technology problems – all delivered at an attractive, fixed monthly fee.”

For more information or to schedule a consultation, please call Jennifer Holmes at 770-945-5487 or visit www.mis-solutions.com.



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